

Voluntary Supplemental Health Plans auto-notification feature



Want to know more?

For more information or for help filing your claim, contact your human resources department or call Anthem Member Services at 1-800-604-4381.



Peace of mind comes automatically

When you have an Anthem medical plan¹ and our Critical Illness and Hospital Indemnity plans, you get extra financial protection when you need it the most. When you receive treatment for an illness and hospital stay, you may qualify for additional benefits under your Critical Illness and Hospital Indemnity plans.

To help you determine if you are eligible for a benefit, you can opt in to receive an auto-notification via e-mail.

- › To opt in to receive this email auto-notification:²
 - Create a member account at anthem.com/ca.
 - Under *Profile*, choose **Plan Notifications**.
 - Under *Go Paperless*, select **ON**. Check the box by **Status Updates** for email.
 - Enter your email address.

We'll help make the claims process easy for you.

1. After you receive medical treatment, watch for your Medical Claim Approval email, which includes a link to the claim form.
2. Complete your claim form, then mail or fax your claim form and *Explanation of Benefits* to the address and/or fax number on the claim form and included below.
3. If you have questions on submitting your claim form, contact the Anthem Member Services at 1-800-604-4381.
4. A representative will walk you through how to download your Supplemental Health claim form and your *Explanation of Benefits* as well as how to file your claim.
 - Claim mailing address:
Anthem Supplemental Insurance Benefit Department
P.O. Box 2076
Grapevine, TX 76099
 - Claim fax number: 1-468-417-1977

¹ Anthem HMO plans are not eligible for auto-notification.

² This opt-in process is not currently available on the Sydney Health app.

Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.